

SCENARIO ONE

SATIR'S CHAOS MODEL OF CHANGE

OLD STATUS QUO -----RESISTANCE -----CHAOS -----INTEGRATION -----NEW STATUS QUO

CASE STUDY:

Happy Hospital is planning to implement a seamless regionally- based health information system that will integrate client health records and communication between acute care agencies, long term care agencies, community agencies, community pharmacies, physician offices, nursing clinics, complementary practitioner offices, schools, and public health agencies. Create a visual model and “story” on how the Satir Chaos Model of Change can be applied to successfully implement this change. Explain the role of nurses in this scenario.